



Rest assure we are not only following but exceeding CDC and governing body guidelines for a COVID-safe Environment.

Please read this document in its entirety to help facilitate timely access to your private suite experience.

Tank Water Quality

We are proud to say that our Float tank water has always been and continues to be sanitized with our state of the art water filtration system. Our EPA Rated Peroxone Micron Filtration System uses patent technology with the use of germicidal UV light UV-C, Peroxone H₂O₂ during the filtration process, leaving the water you float in **well above the government standards for public drinking water.**

After every Float Session our filtration system automatically runs a filtration cycle and will continue to run filtration cycles even when not in use. So between our filtration system and the 1200 lb of pharmaceutical grade Magnesium Sulfate in every tank, we feel confident in saying our float tank water may very well be cleaner than floating in your own bath tub at home.

Let's Get YOU Floating!

We will do our best to keep you posted on any schedule or hour of business changes. Please feel free to call us or refer to our websites online schedule for current schedule availability and updates. Be assured all our Flotstone Team Members are enthusiastically on board to serve you and dedicated to providing a clean safe environment for all our Guests as well as ourselves.

Each of our Flotstone team members will have their temperature taken 2x daily as well as be required to wash and sanitize their hands a minimum of once every 30 minutes.

All suites and restrooms will be meticulously cleaned and disinfected between each client's use. (as they have always been) with extra special attention to walls and all touch surfaces.

What we need from Each of our Guests

Along with this email you will also receive a separate email from Smartwaiver on our behalf containing 2 waivers, Containing a waiver we will use to verify to your knowledge you are COVID-19 symptom free. Everyone will need to fill out this form for each visit. A second waiver for New Clients ONLY Our "New Client Intake form. Please read carefully and provide initials and your signature where designated. **We must have these signed documents prior to your scheduled appointment.** This will allow us the necessary time to facilitate each scheduled appointment in a safe and timely manner.

Arrival Time When you arrive for your appointment, we ask that you please feel free to remain in your car and call us at **847 482-1700** to let us know you have arrived. We will verify we have received your signed waiver and payment has been reconciled. We will then cue you to the outside of our facility door as soon as your designated suite is ready for you. ***This will help keep traffic down in the reception area allowing us to provide and maintain safe distancing guidelines.***

We require that you wear a mask upon entering & exiting our facility as well as when you are outside of your assigned suite. However you will not be required to wear your mask while inside your assigned suite.

Your temperature will be taken prior to entering our facility door with a non-contact laser thermometer. A temperature reading over 99 degrees will result in cancellation of your appointment.

We ask that you honor a Minimum of 14 day waiting period before rescheduling your appointment

Hand sanitizer will be provided for your personal use while entering our center.

You will be escorted to your designated suite to enjoy your private float session.

Common Areas closed The reception area and Tea lounge will be off-limits until further notice. We will re-open these common areas when the CDC and governing body guidelines for a COVID-safe environment allow us to do so.

Most of all we want to Thank you for your patience, loyalty, and cooperation during this wavering time.

As always we welcome your feedback.

Thank you in advance for allowing us to continue to serve you.